1. Approximately 3 in 10 (27%) respondents had one or more denied insurance claims last year.

The majority of people with a denied insurance claim experienced up to 3 denied claims. We did not specify whether it was the same prescription multiple times or multiple prescriptions. It could be either, but based on the time to appeal a denied insurance claim, it is more likely multiple prescriptions, for example if all your prescriptions for your pump and CGM were denied, that is at least 4 denials.

2. 75% of survey participants appealed their denied insurance claims.

The most common reasons reported for not appealing included: not knowing it was an option, not having the knowledge, and not having the time required to push through the denial.

3. 78% were successful in appealing their denied insurance claim.

Based on this survey, the odds are in your favor to proceed with the claim.