

Lilly

Disaster Relief

BE PREPARED. MOBILIZE QUICKLY.

Disasters bring chaos and can change lives in an instant. That's why Lilly works with leading partners to prepare for the worst and respond with our collective best. We do this through disaster preparedness efforts, providing medicines when requested by our partners and helping people and communities recover.

Disaster Readiness

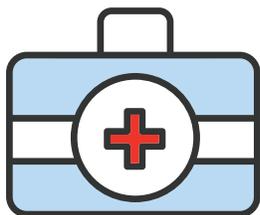
While it's impossible to prepare for every situation, the impact of a disaster can be reduced by being ready in advance.

Since 2009, Lilly has worked with [Direct Relief](#) to supply insulin and other medicines as part of its [Hurricane Prep Packs](#), which are distributed in advance to health centers in hurricane zones throughout the U.S., Puerto Rico and the U.S. Virgin Islands.

We donate vials and pens of insulin to Direct Relief's Disaster Response Inventory initiative, which provides medical items that are urgently needed following disasters — including wildfires, tornados, typhoons, earthquakes, floods and hurricanes. These supplies offer immediate assistance while needs are assessed for additional support.

Lilly is also a charter member of the [Partnership for Quality Medical Donations](#), which brings together international medical-product companies and humanitarian organizations to advance the quality of product donations. The partnership helps ensure high levels of coordination before the next disaster strikes — and facilitate an effective, efficient response when it does.

Each mobile, waterproof pack supports care for up to **100 people** for approximately **three to five days** and contains:



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insulin



diabetes supplies
(including test strips)



wound care
supplies



chronic disease
medications



antibiotics
and more

Preparing People in Advance

The best time to prepare for a disaster is before it happens. Lilly collaborates on two efforts that help people ensure they have the right information and medical supplies on hand:



[Healthcare Ready's Rx on the Run](#)

a simple, wallet-sized card to fill out with your medical information



[American College of Endocrinology's My Diabetes Emergency Plan](#)

a checklist for people with diabetes so they can manage their condition when conditions around them aren't ideal

When Disaster Strikes

When major disasters strike, Lilly responds with cash and product contributions to help people in desperate situations. Every disaster is different, and so are the needs.

Product Donations

We donate medicines and supplies that are specifically requested by relief agencies, including [Direct Relief](#), [Americares](#) and [Project HOPE](#). These agencies work closely with clinics and hospitals on the ground to quickly assess and prioritize needs.

Together, our goal is to provide

the right medicines

to the right people

at the right time.



Eli Lilly and Company Foundation Support

In times of great need, the Lilly Foundation provides strategic cash donations to relief organizations such as the [American Red Cross](#) and the [GlobalGiving Foundation](#), and matches employee contributions dollar for dollar. These donations help support immediate needs during a crisis and, in cases of severe disasters, rebuilding efforts over time.

Helping People in Times of Disaster

The best way for people to access Lilly medicines during a crisis is through their normal pharmacy – if possible. Sometimes conditions force some pharmacies to close. That’s why Lilly is helping expand Healthcare Ready’s [Rx Open](#), which shows open pharmacies across the U.S.

If insulin or other Lilly medicines have been damaged or destroyed by a disaster, patients can talk to their pharmacy about getting a new 30-day supply. Many insurance plans have disaster overrides that allow for replacement of destroyed medicine for the cost of a co-pay.

Lilly often activates its own disaster response process to ensure people have access to the medicines they need. This process helps people who don’t have a disaster override or have a high-deductible plan that normally requires them to pay full price for their treatment. In these cases, Lilly will provide a new 30-day supply at no charge.



For assistance, call the Lilly Answers Center at 800-545-5979.

Responding to Hurricane Maria in Puerto Rico

When Hurricane Maria swept across Puerto Rico in September 2017, the storm knocked out power for months. Lilly, our employees and our partners jumped into action to provide emergency donations of medicine to save lives and help the island recover. [Learn more here.](#)

